



Patient Information Leaflet

Practice Details

Langdale Dental

1 Langdale Avenue

Leeds LS6 3HA

Tel: 0113 278 6811

reception@langdaledentists.co.uk

www.langdaledental.co.uk

Opening Hours

Monday 09:00 – 17:00

Tuesday 09:00 – 17:00

Wednesday 09:00 – 17:00

Thursday 09:00 – 17:00

Friday 09:00 – 16:30

Saturday Closed

Sunday Closed

Welcome

Langdale Dental is a private Headingley-based practice specialising in both general and cosmetic dentistry. We strive to provide a comfortable, caring and professional clinical environment for all our patients and aim to make your visit to the dentist a positive one.

We are able to offer a full range of dental services for you and your family, including routine check-ups, x-rays, fillings, extractions, root canal therapy, crowns, bridges, gum treatments, and dentures. In addition, we also provide aesthetic treatments, including teeth straightening with fixed and removable options, tooth whitening, and cosmetic white fillings and veneers.

New Patients

Langdale Dental provides private dental care for adults and children. Information about the fees we charge and about our Denplan membership options is available at reception and on our practice website: www.langdaledental.co.uk. If you would like to register with us, please call our reception team during normal working hours on 0113 278 6811 or email us at reception@langdaledentists.co.uk.



Dental Team

As part of our commitment to providing you with the best quality care, all of our staff undertake regular education and continued professional development.

Dentists

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| ▪ Dr James Cooper, BDS PG Dip (Orthodontics) | Principal Dentist |
| ▪ Dr Aileen Shum, BDS | Associate Dentist |
| ▪ Dr Rosanna Petch, BDS | Associate Dentist |
| ▪ Dr Stephanie Blain, BDS | Associate Dentist |

Dental Hygiene Therapists

- | | |
|--|--------------------------|
| ▪ Miss Ruth Harrison, Dip Dental Hygiene Therapy | Dental Hygiene Therapist |
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Dental Nurses

- | | |
|------------------------|-------------------------|
| ▪ Miss Brenda Myers | Registered Dental Nurse |
| ▪ Miss Esther Lynch | Registered Dental Nurse |
| ▪ Miss Amy O'Brien | Registered Dental Nurse |
| ▪ Miss Hannah Walton | Registered Dental Nurse |
| ▪ Miss Georgia Charles | Registered Dental Nurse |
| ▪ Miss Chelsie Destro | Registered Dental Nurse |
| ▪ Miss Grayce Wilson | Apprentice Dental Nurse |
| ▪ Miss Phoebe Smith | Apprentice Dental Nurse |

Practice Management

- | | |
|----------------------------|-------------------|
| ▪ Mr Adam Cooper, BSc Hons | Director |
| ▪ Mrs Susan Cooper | Accounts Manager |
| ▪ Miss Brenda Myers | Reception Manager |

Appointments

If you would like to make an appointment, please contact our reception team on 0113 278 6811 or email reception@langdaledentists.co.uk.

Please note that, although we endeavour to send a reminder SMS or email for all appointments made, this is a courtesy service and it should remain your responsibility to remember your appointments. We will accept no responsibility for missed appointments due to patients not receiving a reminder.

If you are unable to keep or need to cancel an appointment, please give us at least 24 hours' notice. Please be advised that patients who miss two or more appointments, habitually cancel at short notice, or frequently arrive late to appointments risk the termination of registration with Langdale Dental and may still be charged.



Emergency Dental Services

Please contact us about dental emergencies during normal working hours and we will make every effort for you to be seen by one of our dentists as soon as possible. For out-of-hours dental emergencies and urgent care, please contact the NHS 111 service [open 24/7] or visit their website: www.111.nhs.uk.

Charges

Any treatment offered will be estimated, discussed, and agreed with patients in advance.

Patients can choose to become a Denplan member. This is an insurance scheme where the cost of dental care is spread across regular monthly payments. Denplan payment plans also give patients access to discounts on any treatments required. Further information can be obtained by contacting the practice.

Payment for treatment can be made by cash, card or BACS.

Access and Facilities

Langdale Dental has good wheelchair access with a ramp at the entrance, low threshold door, suitable corridors and internal doors. Our patient toilet is also accessible. If you have any concerns about accessing our services, telephone or email for advice.

Due to infection control reasons, the practice is unable to provide magazines for patients or toys for children.

Directions

Langdale Dental is located in Headingley, Leeds. There is ample free on-street parking outside the building. The practice is also served by good bus routes, making it easy to reach for those patients using public transport.

Practice Policies

Langdale Dental has a number of policies to ensure the best possible care is provided to patients. All patient information is processed in line with the Data Protection Act 1998 and the practice is fully compliant with GDPR 2018. All personal information is handled with care and treated with the strictest confidence.



Feedback

Langdale Dental welcomes feedback and encourages patients to leave a review on our Google, Facebook or Instagram pages.

We hope that you are happy with the service we provide; however, if you have a complaint, please ask any member of staff for a copy of our complaints procedure, or contact the practice in writing.

If you are not happy with the response you receive pertaining to private services you have received from us, you can contact the Dental Complaints Service <https://dcs.gdc-uk.org> / 020 8253 0800.

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